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State Mandated Clearance Requirements - Employees

Clearance	Fee	Process
Child	\$13	<u>Online Request</u> – Preferred Method
Abuse	Check/Money	
Clearance	Order/Credit Card	 The Pennsylvania Department of Human Services has established a web-based computer system for the processing of child abuse history clearances. Please note that this system has been experiencing errors due to the volume of users utilizing the site. If you receive any errors, please try again or proceed to the paper form submission process.
		2. Click the "PA Child Abuse History Report Website" link, click create Individual account button and click the blue "Next" button.
		3. Enter all of the requested information in order to create a Keystone ID and then click the blue "Finish" button.
		4. Go to the email account used to setup your Keystone ID and open the email from the Commonwealth of Pennsylvania with the temporary password (you will receive two emails).
		5. Copy your temporary password and click on the "Child Welfare Portal" link in the email message.
		6. Click on "Individual Login".
		7. Click on "ACCESS MY CLEARANCES" on the Pennsylvania Child Welfare Information Solution website.
		8. Scroll to the bottom of the next page and click "CONTINUE".
		 Enter your Keystone ID and your temporary password on the next page and click "LOGIN". You will be prompted to select a permanent password. Create your password and the system will automatically log you out of the program. Log back in using your Keystone ID and your new password.
		10. Read the "My Child Welfare Account Terms and Conditions" and then click the "I have read, fully understand and agree to the My Child Welfare Account Terms and Conditions" radio button before clicking the "NEXT" button.

- 11. Click "CONTINUE" after reviewing the next page.
- 12. Click "CREATE CLEARANCE APPLICATION" at the top of the next page.
- 13. Review the next page which notes all of the information that will be needed in order to submit the electronic application and then click "BEGIN" at the bottom of the page.
- 14. Select application purpose as "School Employee having contact with children" and the click "NEXT".
- 15. Enter and verify your personal information on the next page before clicking "NEXT" at the bottom of the screen.
- 16. Enter and verify your current address and delivery method of your child abuse clearance on the next page before clicking "NEXT" at the bottom of the screen.
- 17. On the next several screens you will be asked to provide your previous addresses and list anyone who has lived with you at any point in time from 1975 to the present. After entering all information confirm the information on the "Application Summary" page before clicking "NEXT" at the bottom of the screen.
- 18. Provide your eSignature on the next page and click "NEXT".
- 19. Click the "No" radio button on the "Application Payment" screen and click "MAKE A PAYMENT".
- 20. Enter all of your credit card information and click "PAYNOW".
- 21. Click "FINALIZE AND SUBMIT APPLICATION" on the next page.
- 22. Record your e-Clearance ID for your records on the "Submission Confirmation" page and then click "GO TO PA CHILD ABUSE HISTORY CLEARANCE ACCOUNT".
- 23. If your clearance process immediately, Click "To view the result, click here." next to "Your application has been processed." and print/save a copy of the response. Otherwise, you will receive an email notifying you when your clearance has been processed. Follow the link in the email message to log back into your account and view the completed clearance. Keep a copy of the clearance for your records and submit a copy of the clearance to HumanResources.

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